

D'ARCY RANCH OWNERS ASSOCIATION

c/o VISION Community Management
9633 S. 48th Street Suite 150
Phoenix, AZ 85044
(480) 759-4945 fax (480) 759-8683
Email: darcy ranch@wearevision.com

Effective July 1, 2011, your Board of Directors has contracted with VISION Community Management (VCM) to provide professional management, accounting, and consulting services to the D'Arcy Ranch Owners Association. After this date, please address all questions and payments to the address/phone numbers listed below.

At VCM we believe in open communication between homeowners, the Board of Directors, your community manager and accountant. Our experience has shown that a homeowner's main concern is a lack of communication and response. At VCM, your experienced accountant, certified manager, or administrator is available Mon-Fri 9:00 am – 5:00 pm. Should you have to leave a voice or email message for your team, we strive for a response time of no more than one business day. For after-hours emergencies, please call the office and leave a message on our 24-hour emergency line and your call will be returned.

A statement of your third quarter assessment is enclosed. Please note that this does not reflect any payments that have been submitted to the previous management company. Payments already submitted will be forwarded to our office and your account will be updated **If you haven't already submitted your quarterly payment, please submit your check made payable D'Arcy Ranch to the "Payment Address" below.** Any other type of association correspondence can be directed to our "mailing address."

MAILING ADDRESS

D'Arcy Ranch
c/o VISION Community Management
9633 S. 48th Street Ste 150
Phoenix, AZ 85044

Ph: (480) 759-4945 fax: (480) 759-8683
darcy ranch@wearevision.com

PAYMENT ADDRESS

D'Arcy Ranch
c/o VISION Community Management
P.O. Box 60516
Phoenix, AZ 85082-0516

Please reference your lot # on your check
This is a bank lockbox. Do not send any
correspondence to this address. It will not be
forwarded to our office.

If you currently use an online bill paying service, please take a moment to update the address on file. If you would like to pay your assessments via electronic ACH Debit (automatic withdrawal), please fill out the attached form and return it to our office (if you were previously set up for ACH, you will need to fill out the attached form since the prior ACH Debit is no longer valid). If you had a credit balance with the prior management company, that information will be forwarded to our office. Failure to send payments to the new remittance address could cause delays in the posting of your assessment payment.

Please take some time to review what is available on our website (www.wearevision.com). Click on "View Our Entire Community Directory" on the homepage and look for D'Arcy Ranch in the community listing. Many forms (Auto Pay, Architectural Application, etc), documents (CC&R'S, Bylaws, Articles of Incorporation, etc.), and other information can be found there in the upcoming months.

VCM looks forward to working with you and your Board of Directors to ensure the highest levels of service and value continue to be offered. Do not hesitate to contact us with any questions you may have.

Sincerely,
VISION Community Management Team